



STATE OF MAINE  
 BOARD OF NURSING  
 158 STATE HOUSE STATION  
 AUGUSTA, MAINE  
 04333-0158

ANGUS S. KING, JR.  
 GOVERNOR

MYRA A. BROADWAY, J.D., M.S., R.N.  
 EXECUTIVE DIRECTOR

IN RE: MARSHA L. BICKFORD-HALE, L.P.N. )  
 of Albion, Maine ) **CONSENT AGREEMENT**  
 License #P008724 ) **FOR WARNING**

INTRODUCTION

This document is a Consent Agreement regarding Marsha L. Bickford-Hale's license to practice practical nursing in the State of Maine. The parties enter into this Agreement pursuant to 10 M.R.S.A. § 8003(5)(A-1)(1), § 8003(5)(B) and 32 M.R.S.A. § 2105-A(1-A)(A). The parties to this Consent Agreement are Marsha L. Bickford-Hale ("Licensee"), Maine State Board of Nursing ("Board") and the Department of Attorney General, State of Maine. An informal conference was held on January 11, 2002. The parties reached this Agreement on the basis of information submitted by State of Maine, Department of Human Services, Bureau of Medical Services, Division of Licensing and Certification in Complaint Investigation # 01-A-NF-600 dated June 7, 2001.

FACTS

1. Marsha L. Bickford-Hale has been a practical nurse licensed by the Board since 1985.
2. Marsha L. Bickford-Hale administered treatment to a patient who was experiencing neck discomfort and pain by placing a hot rice sock on the patient's neck. The procedure caused a blistering of the patient's shoulder.
3. Marsha L. Bickford admits that she performed nursing techniques without proper education or practice, that she deviated from the patient's plan of care and that she failed to properly evaluate the patient relative to the administration of the hot rice sock.
4. There was no doctor's order for the rice sock procedure and the procedure was not part of the patient's plan of care.
5. There was documented patient harm.

AGREEMENT

6. Marsha L. Bickford-Hale agrees and understands that her conduct constitutes grounds for discipline under Title 32 M.R.S.A. § 2105-A(2)(F) and (2)(H) and Chapter 4 1.A.6., 4.3.C. and 4.3.f. Marsha L. Bickford-Hale is hereby **WARNED** because she performed nursing techniques without proper education and practice and she failed to take appropriate action or to follow policies or procedures in the practice situation designed to safeguard the patient.



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7. Marsha L. Bickford-Hale understands that this Consent Agreement imposes discipline regarding her license to practice professional nursing in the State of Maine. Ms. Bickford-Hale understands that she does not have to execute this Consent Agreement and that she has the right to consult with an attorney before entering into this Consent Agreement.
8. Marsha L. Bickford-Hale affirms that she executes this Consent Agreement of her own free will.
9. Modification of this Consent Agreement must be in writing and signed by all the parties.
10. This Consent Agreement is not subject to review or appeal by the Licensee, but may be enforced by an action in the Superior Court.
11. This Consent Agreement becomes effective upon the date of the last necessary signature below.

**I, MARSHA L. BICKFORD-HALE, L.P.N., HAVE READ AND UNDERSTAND THE FOREGOING CONSENT AGREEMENT. I UNDERSTAND THAT BY SIGNING IT, I WAIVE CERTAIN RIGHTS. I SIGN IT VOLUNTARILY, WITHOUT ANY THREAT OR PROMISE. I UNDERSTAND THAT THIS CONSENT AGREEMENT CONTAINS THE ENTIRE AGREEMENT AND THERE IS NO OTHER AGREEMENT OF ANY KIND.**

DATED: 14 Feb 02

Marsha L Bickford-Hale, LPN  
MARSHA L. BICKFORD-HALE, L.P.N.

DATED: 02/15/02

Tracey G. Burton  
TRACEY G. BURTON, ESQ.  
Attorney for Marsha L. Bickford-Hale, L.P.N.

FOR THE MAINE STATE  
BOARD OF NURSING

DATED: 2/19/02

Myra Broadway  
MYRA A. BROADWAY, J.D., M.S., R.N.  
Executive Director

FOR THE DEPARTMENT OF  
ATTORNEY GENERAL

DATED: 2/21/02

John H. Richards  
JOHN H. RICHARDS  
Assistant Attorney General

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FEB 23 2002

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